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TITLE: MAINTENANCE/MANAGEMENT SYSTEM FOR NETWORK CONNECTION EQUIPMENT

PUBN-DATE: February 20, 2002

INVENTOR-INFORMATION:

NAME

COUNTRY

MORIKAWA, KOJI

WATABE, AKINORI

HONJO, KATSUHIKO

AZUMA, YUJI

ASSIGNEE-INFORMATION:

NAME

COUNTRY

NIPPON TELEGRAPH & TELEPHONE EAST CORP

APPL-NO: JP2000245976

APPL-DATE: August 14, 2000

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ABSTRACT:

PROBLEM TO BE SOLVED: To provide an inexpensive, highly reliable and rapid maintenance/ management service by collectively managing various network connection equipments connected to a household LAN or the like.

SOLUTION: When a router manufacturing company detects the occurrence of action such as the upgrade of a router 1 out of various equipments 1 to 3 connected to user's household LAN 4, the detected result is reported from a terminal 6 to a maintenance/management service company through a network 5. When upgrading action occurs in the user side, its result (success or failure) is automatically reported from the equipment to the service company. The service company constructs an information database concerned with each equipment from the reported information and presents the contents of the management DB 11 to a web site 9. The service company inspects the state by reading the web site 9 from a terminal 10. The web site 9 has security so as to be read only from the terminal 10.

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